



BOSCH

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RE: Project Repository

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Dear Dispatch Dealer,

Telex Dispatch would like to offer all dealers the opportunity to have technical services store copies of your completed projects files. This will have two direct benefits:

1. Allow you to have a recoverable off-site storage location for your projects that is backed-up regularly.
2. Shorten response times from technical support, we will already have access to files needed to better support your call or email, you will not have to email them when time is of the essence.

It would be as simple as taking all the C-Soft designs files (.veg), System List files (.xml), all hardware consoles and IP gateway configuration files (.vga) saved using TSM. Please include any As-Built documents or Network topology drawings.

Your email should include the end-users/project name so we can file it in your folder on our server based on project. Any changes to the system would need to be emailed to us to keep your project file current.

Compress the files using 7-ZIP, WINZIP or RAR and then email to telexdispatchtechsupport@us.bosch.com

Limitation will be the compressed file cannot exceed 15M, so multiple emails maybe required. You can also email us a Drop Box/Web location and we will download for archival if this would work better.

Yours Sincerely

Greg Dunaski

Senior Applications Specialist
Telex Radio Dispatch