



# **MOTOTRBO DMR** Interface for IP-224



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#### **OPENSSL PROJECT**

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (http://www.openssl.org/). This product includes cryptographic software written by Eric Young (eay@cryptsoft.com). This product includes cryptographic software written by Tim Hudson (tjh@cryptsoft.com)

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# 1.0 Introduction

The MOTOTRBO DMR radio interface is designed as an add-on option in the Telex Radio Dispatch system. This application guide describes the Telex Radio Dispatch MOTOTRBO DMR feature set and how to configure the interface for the IP-224 and C-Soft.

- **NOTE:** The MOTOTRBO DMR Interface only works with C-Soft, not with hardware dispatch consoles.
- **NOTE:** For more information, see the IP-224 Technical Manual (P/N F.01U.218.562), the C-Soft Software Manual (P/N F.01U.218.561), and the Radio Manufacturer's technical documentation.

# 2.0 Hardware Requirements

- IP-224 Ethernet Adapter Panel (P/N F.01U.306.547)
- IP-224 to MOTOTRBO Interface Cable (P/N F.01U.306.549)
- MOTOTRBO DMR Radio
  - **NOTE:** The IP-224 supports only one (1) of these interfaces, the unused line can then be used for a different interface.
  - NOTE: See IP-224 Firmware Release Notes for the radio firmware revision tested.

# 3.0 Software Requirements

- C-Soft version 6.500 or later
- IP-224 version 2.300 or later
- IP-224 Advanced Interface Option (North American) Access Key
- Telex System Manager (TSM) version 2.300 or later
- Windows 7 (32-bit or 64-bit)
- Windows 8.1
- MOTOTRBO CPS (Customer Programmer Software)

# 4.0 Supported Features

MOTOTRBO DMR Radio Supported Features						
Feature	Analog Support	Digital Support	Feature	Analog Support	Digital Support	
Channel/Talkgroup Change	Yes	Yes	Emergency Acknowledgement	No	Yes	
Zone Change	Yes	Yes	Encryption On/Off	No	No	
			GPS Read	No	*	
Group Call	No	Yes	GPS Trigger On/Off	No	*	
Private Call	No	Yes	Monitor On/Off	Yes	Yes	
			Radio Call Alert	No	Yes	
ANI Decode	Yes	Yes	Radio Check	No	Yes	
Call Alert Decode	Yes	Yes	Radio Enable/Disable	No	Yes	
Emergency Decode	Yes	Yes	Radio Select Call	No	No	
Status Message Decode	No	No	Radio Remote Monitor	No	Yes	
Text Message Decode	No	*	Radio Send Text Message	No	*	
			Radio Status (Send Status Message)	No	No	
Query Encryption	No	No	Radio Status Request	No	No	
Query Monitor	No	No	Scan Add/Delete	No	No	
Query Scan	No	No	Scan On/Off	Yes	Yes	
Query Talk Around	No	No	Talk Around On/Off	No	No	

\*Not fully supported, please see the Known Limitations section.

# 5.0 Known Limitations

MOTOTRBO DMR Interface Digital System Limitations						
	IP Site Connect	Capacity Plus	Linked Capacity Plus	Connect Plus		
GPS Read	Yes	Yes	Yes	** Currently not supported		
GPS Trigger On/Off	Yes	Yes	Yes	** Currently not supported		
Radio Send Text Message	Yes	Yes	Yes	** Currently not supported		
Text Message Decode	Yes	Yes	Yes	** Currently not supported		

# 6.0 Cable Diagram

The IP-224 to MOTOTRBO Interface Cable allows the IP-224 to control a MOTOTRBO DMR radio. A total of 13 pins from the MOTOTRBO radio are needed for all features to be supported in C-Soft.



FIGURE 1. IP-224 to MOTOTRBO Interface Cable

Cable diagrar	n for MOTOTRBO Radio and IP	2-224 Interface
IP-224 DB-37 Connector	IP-224 Pin Description	MOTOTRBO Radio Connector (DIN 26) and IP-224 Connector (DB-37)
DB-37 Pin 1	TX+ Audio	DIN 26 Pin 11
DB-37 Pin 15	COR Input	DIN 26 Pin 19 and Pin 20
DB-37 Pin 18	USB Vbus/+5Vdc Output	DIN 26 Pin 3
DB-37 Pin 19	USB D+	DIN 26 Pin 1
DB-37 Pin 20	RX+ Audio	DIN 26 Pin 14
DB-37 Pin 21	RX- Audio	DB-37 Pin 29
DB-37 Pin 24	PTT Relay N.O. Contact	DIN 26 Pin 17 and Pin 21
DB-37 Pin 29	Ground	DIN 26 Pin 4, Pin 12, Pin 16, Pin 18 DB-37 Pin 21
DB-37 Pin 37	USB D-	DIN 26 Pin 2

# 7.0 Radio Programming Application Setup

# 7.1 MOTOTRBO CPS Configuration

The MOTOTRBO **CPS** (Customer Programming Software) is used to configure the MOTOTRBO DMR radio to interface properly with the IP-224.

To set up the radio, do the following:

- 1. Open the MOTOTRBO CPS and read the radio settings.
- 2. In the left navigation, click **Accessories**. *The Accessories page appears*.



- 3. From the Cable Type drop down menu, select Rear Data Accessory.
- 4. From the Pin #17 drop down menu, select **Ext Mic PTT**, with the **Active Level at Low**, and the **Debounce check box selected**.
- 5. From the Pin #19 drop down menu, select CSQ Detect, with the Active Level at Low, and the Debounce check box selected.
- 6. From the Pin #20 drop down menu, select **PL/Talkgroup Detect**, with the **Active Level at Low**, and the **Debounce check box selected**.
- 7. From the Pin #21 drop down menu, select Generic Input 1, with Active Level at Low, and the Debounce check box selected.

8. In the left navigation, click **Buttons**. *The Buttons page appears*.

MOTOTRBO Customer Programming Software		and the second se	and the second se
File Edit View Device Features Win Provide Features Wine Provide F	dow Help Caste Search Read Write C	Cone Bluetooth 192.168.11.1	
ConnectPlusRadio.ctb			
Carl Appendix Appendi		Buttons	
- Q Accessories	Top Radio Buttons	Accessory Buttons One Touch Access	Number Key Quick Contact Access
Text Messages		Emergency Short Press Duration	(ms) 100 📩
- The Menu		Long Press Duration	a (ms) 1000 📩
- Security		Radio Butto	ns
Gignaling Systems     Gontacts		Short Dress	Loss Dress
E- 💼 RX Group Lists		Prest Bulles 4	song Fitee
🗄 – 🚞 Channels		Front Button 1 Emergency Off	Emergency On

9. From the P1 Front Button 1 Short Press drop down menu, select Emergency Off.10. From the P1 Front Button 1 Long Press drop down menu, select Emergency On.

11. In the left navigation, click **Network**. *The Network page appears*.

MOTOTRBO Customer Programming Softwa	re la seconda de la second
File Edit View Device Features W	Indow Hep
Open Save Reports Delete Cut Copy	Paste Search Read Write Clone Bluetooth
ConnectPlusRadio.ctb	
E- Convert Settings	Network
- V Accessories	Top Radio Network Services IP Site Connect
Buttons	
- III Telemetry	Match with IP224
- T Menu	Accessory IP 192.168.10.2
- B Network	Netrask 250,250,200.0
E- 🚞 Signaling Systems	Radio Network
Contacts     RX Group Lists	CAI Network 12 ÷
E- Channels	CAI Group Network 225 ÷
E Can	Max TX PDU Size (Izries)
E- 🚞 Capacity Plus	Televate UND Bert
	Forward to PC Via US8
	Services
	ARS Radio ID 2 -
	ARS IP 13.0.0.2
	ARS LIDP Port
	TMS Revision
	TMS UDP Port 4007
	User Defined UDP Port 1 Disabled 📩
	User Defined UDP Port 2 Disabled 🛨
	User Defined UDP Port 3 Disabled ÷

- **NOTE:** The Radio IP address must match with the IP-224 Radio IP entered in the Multicast Setup > MOTOTRBO Radio Setup > Radio IP field.
- 12. In the Radio IP field, enter the IP Address for the radio.
- **NOTE:** The CAI Network and CAI Group Network values must match the C-Soft configuration in the MOTOTRBO Setup. If the values do not match, C-Soft will not be able to receive or send text messages.
- 13. In the CAI Network spin box, select the CAI Network for the radio.
- 14. In the CAI Group Network spin box, select the CAI Group Network for the radio.
- 15. From the Forward to PC drop down menu, select Via USB.

16. In the left navigation, click **Channels**. *The Channels page appears*.



17. From the ARS drop down menu, select On System Change.

### 7.2 MOTOTRBO Connect Plus Option Board CPS Configuration

The MOTOTRBO Connect Plus Option Board CPS (Customer Programming Software) is used to configure the MOTOTRBO radio with a Connect Plus option board to interface properly with the IP-224. If using the Connect Plus option board, complete the following steps to ensure proper functionality.

To configure the radio with the Connect Plus option board, do the following:

- 1. Open the MOTOTRBO Connect Plus Option Board CPS.
- 2. In the left navigation, click **Accessories**. *The Accessories page appears*.

Connect Plus Option Board	Accessories					
- General Settings - Recession - Buttons - Ted Messages Meno	Generic	Inputs/Outputs				
Di Zones	Connect Plus Feature		Connect Plus Feature			
E- Networks	Generic Input #1 Edemal PTT ·	Generic Output #1	None •			
	Generic Input #2 None	Generic Output #2	None •			
	Generic Input #3 None -	Generic Output #3	None 💌			
	Generic Input #4 None -	Generic Output #4	None •			
	Generic Input #5 None -	Generic Output #5	None •			
	Generic Input #5 None	Generic Output #5	None ·			

3. From the Generic Input #1 drop down menu, select External PTT.

# 8.0 IP-224 Access Key Installation

The Motorola DMR radio interface requires an Advanced Interface Option (North American) on the IP-224.

NOTE:

- The Advanced Interface Option (North American) Access Key must be purchased before you can activate the MOTOTRBO Interface Serial Type. The Advanced Interface Option (North American) requires an access key to be generated specifically for each IP-224.
- If the Advanced Interface Option (North American) Access Key was purchased as a factory installation [(F.01U.347.907) IP-224 Radio Gateway Advanced Options NA (factory installed)] the access key was activated by the factory prior to shipping.
- Activating the Advanced Interface Option (North American) via the IP-224 web interface is only required if this is a field installation [(F.01U.343.869) Field Code Advanced Options NA (customer purchased option)].

### To activate the Advanced Interface Option (North American) Access Key, do the following:

- 1. Open the **IP-224 webpage**.
- 2. From the left navigation, select **Additional Features**. *The Additional Features page appears*.
- 3. In the Access Key field, enter the **32-character access key**.
- 4. Click the **Submit button**.

The changes are sent to the IP-224 in temporary storage.

Home	UCCESS	: Features are now available. Save Parameters step s	till required.
Ethernet Setup	ACCESS ADDI	ITIONAL FEATURES	
Multicast Setup			
Hardware Setup	Access Key:		Submit
Gain Setup		Feature Name	State
Per Line Setup		Advanced Interface Option (North American)	Enabled
Crosspatch Setup		Serial Type	Available
Account Management		EFJ 5300/VMx00	Yes
Backup & Restore		Hytera MD782	Yes
Circura lla se da		Icom	Yes
<ul> <li>Firmware upgrade</li> </ul>		IDEN	Yes
<ul> <li>Additional Features</li> </ul>		Kenwood 5x10	Yes
Save Parameters		Kenwood NEXEDGE	Yes
		Kenwood NX-5x00	Yes
System Status		Kenwood x150	Yes
		Kenwood x180	Yes
		Kenwood x80	Yes
		Kenwood x90	Yes
		MOTOTRBO Interface*	Yes
		MTRBi	Yes
		PowerTrunk	Yes
		Sepura	Yes
		Serial Over IP	Yes
		Sprint Direct Connect	Yes
		Tait TM91xx/TM94xx	Yes
		Tait TM93xx	Yes
		Telex Generic	Yes

- 5. From the left navigation, select **Save Parameters**. *The Save Parameters page appears*.
- 6. Click the **Save Parameters button**. *Changes are now permanently saved to the IP-224 console.*

# 9.0 IP-224 Setup

To configure the IP-224, do the following:

- 1. Open the **IP-224 web application**. *The IP-224 Window appears*.
- 2. From the left navigation, select Multicast Setup.

TELEX IP-224					Submit		Auto	Configur	ation:
Home									
Ethernet Setup	LINE SET	TUP							
<ul> <li>Multicast Setup</li> </ul>	Line:	Line	Line Na	me:	Line Type:	Serial	Type:	Vocod	er Type:
Line Setup	Care:	Enable:	Line no		Land Made	ULICITATION OF	i ypei		ci type
IP Recorder Setup	1		Moto 1		Local Mode V	MOTOTRBOI	nterrace	TELE	x 32K ~
MOTOTRBO Radio Setup	2	$\mathbb{N}$	Moto 2		Local Mode V	Off		TELE	X 32K ~
SOIP Setup	Line:	Mcast Enable:	RX Mcast:	RX Por	t: TX Mcast:	TX Port:	TX Group Port A:	TX Group Port B:	m:
Hardware Setup	1		225.8.11.81	4040	225.8.11.81	4080	0	0	6
Gain Setup	2	Ø	225.8.11.81	4041	225.8.11.81	4081	0	0	6
Per Line Setup	TR RECO	PDEP SET	110						
Crosspatch Setup	IF RECO	RDER SET	UF						
Account Management	Line:	Mcast Enable	Line f	Name:	Vocoder Type:	Mcast Addr	ess: P	tgoing ort:	m:
Additional Features	1		Recorder 1		TELEX 32K ${\scriptstyle\checkmark}$	225.8.11.81	225	50	6
Save Parameters	2		Recorder 2		TELEX 32K V	225.8.11.81	225	51	6
<ul> <li>System Status</li> </ul>									
	MOTOTR	BO RADE	DISETUP						
	* MOTO	TRBO Inter	face is only availal	ble on one lin	e				
	Line:	R	adio IP:	100	00000 80	101111			
	1	192.10	58.10.1		Match with	1 CPS			
	2	192.10	58.10.2						
	SERIAL	OVER IP S	SETUP						
	Line:	RX	(Mcast:	RX Port:	TX Mcast:	TX Port	<u> </u>	n:	
	1	225.8.	11.81	5150	225.8.11.81	5170	6		
	2	225.8.	11.81	5151	225.8.11.81	5171	6		

3. Select the Auto Configuration check box.

#### **Under LINE SETUP**

- 4. From the Serial Type drop down menu, select MOTOTRBO Interface.
- 5. In the RX Mcast field, enter Receive Multicast IP Address.
- 6. In the RX Port field, enter the Receive Multicast Port number.
- 7. In the TX Mcast field, enter the Transmit Multicast IP Address.
- 8. In the TX Port field, enter the Transmit Multicast Port number.

#### **Under MOTOTRBO RADIO SETUP**

- 9. In the Radio 1 Radio IP field, enter the IP Address for the connected MOTOTRBO radio.
- **NOTE:** The Radio IP address must match with the Radio IP address entered into the MOTOTRBO Customer Programming Software.

# **Under SERIAL OVER IP SETUP**

- 10. In the RX Mcast field, enter the Receive Multicast Serial Over IP Address.
- 11. In the RX Port field, enter the Receive Multicast Serial Over IP Port number.
- 12. In the TX Mcast field, enter the Transmit Multicast Serial Over IP Address.
- 13. In the TX Port field, enter the Transmit Multicast Serial Over IP Port number.
- 14. Click the **Submit** button. *The changes are sent to the IP-224 in temporary storage.*
- 15. In the left navigation, select **Save Parameters**. *The Save Parameters page appears*.
- 16. Click the **Save Parameters button**. *Changes are now saved permanently to the IP-224 console.*

# 10.0 C-Soft Designer Setup

# 10.1 MOTOTRBO Setup

- 1. Open C-Soft Designer.
- 2. From the Edit menu, select **Setup Per Line Parameters**. *The Per Line Parameters window appears*.

Per Line	Parameters											
Line Numb	e ber Line Typ	be Line Name	Rx Multicast Address	Rx Port	Tx Multicast Address	Tx Port	Base Radio IP: TT	Packel L Delay	t			Clos
1	Telex	✓ Motol 1	225. 8 . 11 . 81	4040	225.8.11.81	4080	0.0.0.06	10	Ontions	Freqs	Signal	SIP
		Echo Packets Enable: 🔳	0.0.0.0	1054	0.0.0.0	1254	]		option	lineqa	Setup	
2	Telex	▼ Motol 2	224.99.5.130	1184	224.99.5.130	1584	0.0.0.06	10	Options	Frees	Signal	CID
		Echo Packets Enable: 📃	0.0.0.0	1055	0.0.0.0	1255	]		Options	i ieqs	Setup	511-
3	Disabled	▼ Line 3	225. 8 . 11 . 81	1056	225. 8 . 11 . 81	1256	0.0.0.06	10	Ontions	Frage	Signal	CID

- 3. In the Rx Multicast Address field, enter the **Receive Multicast IP Address** of the connected IP-224.
- 4. In the Rx Port field, enter the Receive Multicast Port number of the connected IP-224.
- 5. In the Tx Multicast Address field, enter the **Transmit Multicast IP Address** of the connected IP-224.
- 6. In the Tx Port field, enter the **Transmit Multicast Port number** of the connected IP-224.
- 7. In the Base Radio IP field, enter the IP address of the connected IP-224.
- **NOTE:** The Multicast settings of IP-224 and C-Soft must match for the interface to function properly. Verify the RX and TX Multicast Addresses match, as well as RX and TX Ports.

8. Click the **Signal Setup button**. See *The Signaling Parameters window appears*.

General Signal Setup MOTOTRBO Setup							
System Settings							
System Type:	MOTOTRBO -						
System Name:	Default MOTOTRBO 👻 Edit Sy	stem					
Signaling AutoFill Se Enable Signali Starting Line Num Ending Line Num	etup ing AutoFill mber: 1 nber: 1						
Call Logging	le						

9. From the System Type drop down menu, select **MOTOTRBO**. *The MOTOTRBO Setup tab appears*.

# 10. Click the MOTOTRBO Setup tab.

The MOTOTRBO Setup page appears.

Signaling Parameters: Motol 1							
General Signal Setup MOTOTRBO Setup							
🔘 MTRBi 💿 MOTOTRBO Interface							
SOIP Setup							
RX Multicast Address RX Port							
225.8.11.81 5160							
TX Multicast Address TX Port							
225.8.11.81 5170							
Control Line Setup							
Multicast Address Control Port							
225.8.11.81 5080							
☑ Default							
Network Setup							
CAI Network: 12							
CAI Group Network: 225							
Reset to Default							

11. Select the MOTOTRBO Interface radio button.

#### **Under SOIP Setup**

- **NOTE:** The C-Soft SOIP Setup information must match the IP-224 Serial Over IP Setup information.
- 12. In the RX Multicast Address field, enter the **Receive Multicast Serial Over IP** Address.
- 13. In the RX Port field, enter the Receive Multicast Serial Over IP Port number.
- 14. In the TX Multicast Address field, enter the **Transmit Multicast Serial Over IP** Address.
- 15. In the TX Port field, enter the Transmit Multicast Serial Over IP Port number.
- 16. Under Network Setup
- 17. The C-Soft Network Setup information must match the MOTOTRBO CPS Network information.
- 18. In the CAI Network field, enter the value for the CAI Network configured in the radio.
- 19. In the CAI Group Network field, enter the **CAI Group Network** configured in the radio.
- 20. Click the **OK button**.

#### 10.2 Frequency Setup

The MOTOTRBO DMR Interface has the ability to read in all the channel names from the mobile radio. If there is an issue with a firmware version where this does not work, the names must be manually entered into the Channel Setup window matching the channel order in the MOTOTRBO CPS (with the exception of channel pool).

To enter the channels manually, do the following:

- 1. Open C-Soft Designer.
- 2. From the Edit drop down menu, select **Setup Per Line Parameters**. *The Per Line Parameters window appears*.
- 3. Click the **Freqs button**.

The Frequency Parameters window appears.

4. Using the MOTOTRBO CPS channel order as a guide, fill in the **Channel Setup page** exactly as seen in the MOTOTRBO CPS.

hannel	Setup Z	one Seti	qu		
Enable	Freq Number	Zone	Chan	Channel Name	All Call
<b>V</b>	1	1	1	Channel 1	
<b>V</b>	2	1	2	Channel 2	
	3	0	0	Freq 3	
	4	0	0	Freq 4	
	5	0	0	Freq 5	
	6	0	0	Freq 6	
	7	0	0	Freq 7	
	8	0	0	Freq 8	
	9	0	0	Freq 9	
	10	0	0	Freq 10	
	11	0	0	Freq 11	
	12	0	0	Freq 12	
	13	0	0	Freq 13	
	14	0	0	Freq 14	
	15	0	0	Freq 15	
	16	0	0	Freq 16	

5. Click the **Zone Setup tab**.

The Zone Setup page appears.

6. In the Zone 2 field, enter **Channel Pool**.

**NOTE:** Verify Zone 2 is set up as Channel Pool in the MOTOTRBO CPS.

Channel Se	tup Zone Setup
Zone Number	Zone Name
1	Zone 1
2	Zone 2
3	Zone 3
4	Zone 4
5	Zone 5
6	Zone 6
7	Zone 7
8	Zone 8
9	Zone 9
10	Zone 10
11	Zone 11
12	Zone 12
13	Zone 13
14	Zone 14
15	Zone 15
16	Zone 16

# 11.0 C-Soft Runtime

# **11.1 Main Control Page**

MOTOTRBO: Freq 1						
Main Control	Unit Contro	I Text Message	History			
	М	TRBO 1601	Keypad: 🕨			
	ID:	1601 -	ID List: 🕨			
9	Channel: Fre	q 1 🗸				
	Zone: DIG	/ANG 🔻				
PTT Buttons:	<u>Volume:</u>	Ū				
InPTT		Private Call	Group Call			
Common Button	<u>IS:</u>					
Mute		Select				
Status Information	n: Status: 1602	Group Call Ended	•			

# **ID Field and Drop Down Menu**

The **ID** field and drop down menu is used to enter the ID so users can place private or group calls to the radio or group selected.

# **Channel Drop Down Menu**

The Channel drop down menu is used to select the current channel for the line.

#### Zone Drop Down Menu

The Zone drop down menu is used to select the current zone for the line.

### **Volume Slider**

The **Volume** slider is used to change the volume level for the line. Move the slider to the right to increase the volume.

#### **InPTT Button**

The InPTT button is used to transmit on the selected channel.

#### **Private Call Button**

The Private Call button is used to transmit to the ID in the ID field for a private call.

#### **Group Call Button**

The Group Call button is used to transmit to the ID in the ID field for a group call.

# **Mute Button**

The Mute button is used to mute or unmute the line's volume.

# **Select Button**

The Select button is used to select or deselect the line.

# **Status Information Field**

The **Status Information** field displays all incoming and outgoing MOTOTRBO radio status information.

# **Keypad Arrow**

The Keypad arrow is used to open the DTMF Keypad flyout window.

### **ID** List Arrow

The ID List arrow is used to open the ID List flyout window.

### **11.2 Unit Control Page**

Test Rack MOTO: Freq 1
Main Control Unit Control Text Message History
1223 Кеурад: 🕨
ID: 1223 - ID List: >
Remote Radio Functions:         Radio Check       Remote Monitor       Call Alert         Radio Disable       Radio Enable         GPS:
GPS Read GPS Trigger On 30 sec  GPS Trigger Off
Status Information: Channel Update

FIGURE 2. Unit Control Page

# **ID Field and Drop Down Menu**

The **ID** field and drop down menu is used to select the private ID so users can perform a radio check, a remote monitor, a call alert, a radio disable, a radio enable, or GPS operations.

#### **Remote Radio Functions**

#### **Radio Check Button**

The Radio Check button is used to verify if the radio is currently online and functional.

#### **Radio Disable Button**

The **Radio Disable** button is used to disable a radio from use. This feature can be used in the case of a lost or stolen radio.

#### **Remote Monitor Button**

The Remote Monitor button is used to monitor the radio remotely.

#### **Radio Enable Button**

The **Radio Enable** button is used to enable the radio for use. This feature is used to enable a radio if it has been disabled with the Radio Disable button.

#### **Call Alert Button**

The Call Alert button is used to send an alert to the selected radio.

# **GPS Read Button**

The GPS Read button is used to request a read of the selected radio's current location.

# GPS Trigger On Button and Drop Down Menu

The **GPS Trigger On** button is used to set the time the radio periodically sends a GPS update. Select the amount of time drop down menu to schedule how much time passes between updates.

# **GPS Trigger Off Button**

The GPS Trigger Off button turns an active trigger off.

# **Keypad Arrow**

The Keypad arrow is used to open and close the DTMF Keypad flyout window.

# **ID List Arrow**

The **ID** List arrow is used to open the ID List flyout window. When the ID List is open, a list of available MOTOTRBO IDs is displayed. MOTOTRBO IDs that appear in bold indicate that a GPS Trigger is active.

### **11.3 Text Message Page**

MOTOTRBO:	Freq 50	?	X	
Main Control Uni	t Control	Text Message	History	
	MTR	RBO 1601	Keypad: Þ	
Clear History	ID:	1601 -	ID List: 🕨	
Radio Name	Time		Text Message	]
From: MTRBO 1601	09:51:03		On a Call	
From: 1	09:50:34		*Text Received*	1
To: MTRBO 1601	09-50-31		Test 1 2 3	
Quick Text:			Send Unit Text Send Group Text	
Status Information:	itatus: MTRBO 1	1601 On a Call	•	

FIGURE 3. Text Message Page

# **ID Field and Drop Down Menu**

The **ID** field and drop down menu is used to enter the ID so users can place private or group texts to the radio or group selected.

#### **Clear History Button**

The Clear History button is used to clear the text history table.

#### **Radio Name Column**

The **Radio Name** column displays the name of the radio from which the text message was received.

#### **Time Column**

The **Time** column displays the time of the text message.

#### **Text Message Column**

The Text Message column displays the text message.

#### **Quick Text Drop Down Menu**

The **Quick Text** drop down menu is used to select a pre-defined text message. Pre-defined text messages are created in C-Soft Designer (Edit|Edit Text Message ID List).

### **Text Field**

The **Text** field is used to enter a unique text message to send to a radio or group.

## Send Unit Text Button

The **Send Unit Text** button is used to send a text message to the private Radio ID in the ID drop down menu.

### Send Group Text Button

The **Send Group Text** button is used to send a text message to the Group ID in the ID drop down menu.

#### **11.4 History Page**

мотот	MOTOTRBO: Freq 50							
Main Control Unit Control Text Message History								
Date	Time	Freq	Status	Source	e ID	Target ID	•	
4/24/2014	09:52:13	Freq 50	Alert Ack	MTRBO	1601	Mobile		
4/24/2014	09:52:13	Freq 50	Sent Alert	Mob	ile	MTRBO 1601		
4/24/2014	09:52:05	Freq 50	Check Ack	MTRBO	1601	Mobile		
4/24/2014	09:52:03	Freq 50	Sent Check	Mob	ile	MTRBO 1601		
A/24/2014	00.51.03	Eros En	00 0 00	MTDRO	1601	Mobile )		
Private Call:MTRBO 1601Private Call1601								
Status Inform	tatus Information: Status: MTRBO 1601 Alert Ack							

FIGURE 4. History Page

#### **Date Column**

The **Date** column displays the date of the call.

#### **Time Column**

The **Time** column displays the time of the call.

### **Freq Column**

The Freq column displays the frequency of the call.

#### **Status Column**

The Status column displays the current status of the call.

## **Source ID Column**

The Source ID column displays the ID of the call originator.

# **Target ID Column**

The Target ID column displays the ID of the call receiver.

### **Private Call Button**

The Private Call button is used to make a private call to a radio ID specified in the ID field.

**NOTE:** Clicking on a line in the History window puts the radio ID into the ID field next to the Private Call button.

### ID Field

The ID field displays the identification for the private radio ID.

# 11.5 Master/Slave Detection

A **Master/Slave** configuration means a (master) device communicates one-way with one (1) or more devices (slaves). When C-Soft is opened, it starts as a slave. The C-Soft session waits a user-defined amount of time, waiting for a master heartbeat. If no heartbeat is detected, C-Soft becomes the master. If a heartbeat is received on the control line, it stays in slave mode. As a master, the application sends out a heartbeat on the control line every second.

To find the master or slave C-Soft console, do the following:

- 1. Open the MOTOTRBO Dispatch window.
- 2. Click the Main Control tab.

The Main Control page appears.

MOTOTRBO: Freq 5	2	X	
Main Control Unit Control	Text Message Histor	1	
MT. ID:	<b>RBO 1601</b> 1601 -	Keypad: 🕨 ID List: 🍃	
Channel: Freq Zone: Zone Volume: PTT Buttons:	50 5	Group Call	
Mute           Status Information:         Status: MTRBO	Select 1601 Alert Ack	●M <b>←</b>	——Click on "M" or "S
<u> </u>		Click in the Stat Hold "Shift + Ho	us Information Field me"

- 3. Click in the Status Information field.
- 4. Hold the Shift and Home buttons. M or S appears next to the green LED. M = Master S = Slave
- **NOTE:** Left-click on the M or S to see the Master's computer name.

# 12.0 Google Earth Network Link

Beginning in version 7.100, C-Soft interfaces with Google Earth via a .kml file configured as a Network Link in Google Earth.

## 12.1 C-Soft Designer Configuration

To configure C-Soft Designer, do the following:

- 1. Open C-Soft Designer.
- 2. Select Edit | Setup GPS Mapping.

The GPS Mapping Setup window appears.

GPS Mapping	Setup			×						
KML File Set	KML File Setup									
Store rec	eived GPS data in KML File									
File Name:	doc.kml									
Location:	C:\ProgramData\Telex Communications	\design_folder		Browse						
Network Set	up	e only)								
	GPS IP Address	GPS Port								
	172 . 19 . 100 . 70	6123								
			ОК	Cancel						

- 3. Check the **Store received GPS data in KML File checkbox** to enable C-Soft to write received GPS coordinates to the file.
- 4. Specify the File Name and folder location where the .kml file should be located.
- **NOTE:** This file can be located in a shared folder location to allow multiple users to access the same file.
- 5. Click **OK** to close the GPS Mapping Setup window.

# 12.2 Google Earth Configuration

**NOTE:** Open C-Soft Runtime at least once before performing the Google Earth configuration. Running C-Soft Runtime creates the .kml file and makes the Google Earth Configuration easier.

To configure Google Earth, do the following:

- 1. Open Google Earth.
- 2. Go to Add | Network Link.

The Google Earth- New Network Link window appears.

Google Earth - New Network Link	
Name: Untitled Network Link	
Link:	Browse
<ul> <li>Allow this folder to be expanded</li> <li>Show contents as options (radio button selection)</li> </ul>	
Description View Refresh	
Add link Add image	
ОК	Cancel

- 3. In the Name field, enter a **name** for the Network Link.
- 4. Click the **Browse button**.
- 5. Select the folder location and file name specified for the .kml file in C-Soft Designer.
- 6. Click the **Open button**.

### 7. Click the **Refresh tab**.

The Google Earth - Edit Network Link window appears.

Google Earth - Edit Network Link	
Manual Computer Statements (201	
Name: Sample Network Link	
Link: C:/ProgramData/Telex Communications/design_folder/doc.kml	Browse
Allow this folder to be expanded	
Show contents as options (radio button selection)	
Description Style, Color View Refresh	
	Elv to View on Refresh
Time-Based Refresh	
When: Once  V 0 hrs  V 0 mins  V 4 secs  V	
View-Based Refresh	
When: Never   O hrs  O mins  4 secs  V	
View Bound Scale: 1	
	OK Cancel

# **Under Time-Based Refresh**

- 8. In the When field from the drop down menu, select **Periodically**.
- 9. In the Time fields, enter **an appropriate time period** for how often the map should be refreshed.
- **NOTE:** This time period is dependent on how often GPS updates are sent by radios in the field. A suggested starting value is 1 minute.

#### 10. Click the **OK button**.

11. Verify the Network Link was added to the Places view in Google Earth.

G Go	oogle E	arth				
<u>F</u> ile	<u>E</u> dit	View	Tools	<u>A</u> dd	<u>H</u> elp	
▼ Se	earch					
						Search
ex: 1	5213					
				Get	Directions	Histor
▼ P	laces					
4 🗸	😂 M	y Places				
Þ	V 🖓	Sample	Network	k Link		Î
📄	🗀 Ter	mporary	/ Places			

**NOTE:** The Google Earth application reads the kml file generated by C-Soft and displays the received GPS.

# **13.0 Frequently Asked Questions**

# The Status Indicator on the MOTOTRBO window is RED

- If the MOTOTRBO front programming cable is connected to the radio, the rear accessory port is disabled, therefore the data is not transmitted between the radio and the IP-224. The MOTOTRBO programming cable must be removed from the front of the radio before the MOTOTRBO Interface functions.
- Check the connection of the MOTOTRBO cable.
- Verify the **SOIP configuration** in C-Soft Designer and the IP-224 webpage match.

Serial O	er IP						C-Soft
SOIP Line ] Line:	Spet Enable: SOII	P Type:					Designer
1 2 UDP Setting Line: 1	Line Name: Line 69	Rs Meant Address: 225.8.11.20	Rx Port: 1456	Tx Meast Address: 225.8.11.70	Tx Pert: 1555	7 6	Signaling Parameters: TRBO General Signal Sector, MOTOTRBO Setup DUP Setup RX Mulician Address, RX Port 225, 8, 11, 34, 3040 TX Midician Address, TX Port
÷	Moto I rbo	I W		125. 8. 11. 34 Solar 225. 8. 11. 34 Solar Cortoo Ivas Sei n Mutcast Address Control Pot 225. 8. 11. 34 10024 © Default Network Setup CAI Network: 14 CAI Group Network: 225			

The Status Indicator on the MOTOTRBO window is GREEN, but the channels are not read in

1. Verify the **Rear Data Accessory** is selected for the Cable Type in the Accessories page.

Mobile_130.ctb	
- COM XPR 4550 A - COM General Settings	Accessories
- V Accessories	Top GPIO Physical Pins Hom & Lights
- M Text Messages	Digital Rear Mic Gain (dB)
The Menu	RX Audio Type Filtered Squeich
Network	Data Revert Channel Selected
- MDC	Cable Type Rear Data Accessory V
E Guik-Call II	
T Sys1	GPIO Physical Pins

2. Verify 9600,N,8,2 is configured for the Serial Port Mode in the IP-224.

3. Verify the appropriate **timing** is configured for the current system.

UI Element Setup							
Type Colors MOTOTRBO Radio Setup							
MOTOTRBO Dispatch Window Setup Enable MOTOTRBO Dispatch Window Dispatch Window Config MOTOTRBO Radio List Font Size: 12 Text Message RX Button Blink Color:	-MOTOTRBO Timing Master Heartbeat Send Time: 1 sec MTRBi Check Send Time: 4 sec Slave Check Time: 4 sec Master Resend Command Time: 1 sec PTT Hangtime: 10 x 20ms						
Password Protection Radio Monitor Radio Inhibit/Uninhibit Call Alert	MOTOTRBO Misc Talk Permit Tones Channel Alias Read						
Restore Defaults							
ОК							

The Emergency ACK does not work

• Verify the Channel Pool Zone number is configured properly in C-Soft Designer.

hannel Se	tup Zone Setup	
Zone Number	Zone Name	
1	Zone 1	
2	Zone 2	
3	Zone 3	
4	Zone 4	1
5	Zone 5	1
6	Zone 6	1
7	Zone 7	1
8	Zone 8	1
9	Zone 9	
10	Zone 10	1
11	Zone 11	
12	Zone 12	
13	Zone 13	
14	Zone 14	1
15	Zone 15	
16	Zone 16	

#### No Receive Audio on C-Soft Runtime

- 1. Check the **MOTOTRBO cable connection**.
- 2. Verify the Multicast Address match in C-Soft Designer and the IP-224.
- 3. If COR is enabled, verify **COR is configured correctly on the IP-224 webpage** and the Mobile Radio's **GPIO Physical Pins are correctly configured**.

	GPIO Phys	sical	Pins	
	Feature		Active Level	Debounce
Pin #17	Generic Input 1	٠	Low •	R
Pin #19	CSQ Detect	٠	Low •	R
Pin #20	PL/Talkgroup Detect	٠	Low 💌	R
Pin #21	Unassigned	٠	Low ·	R
Pin #22	Unassigned		Low •	<b>V</b>
Pin #24	Unassigned	٠	Low .	
Pin #26	Unassigned		Low .	R

#### KML file is not updating

• In Windows 7, the User Account Control Settings must be set to "Never Notify." Without this setting, the KML file may not be allowed to be overwritten.

Choose User Acco Tell me n	e when to ount Control nore about U	be notified about changes to your computer helps prevent potentially harmful programs from making change ser Account Control settings	s to your computer.
Alway	ys notify		
-	-	Never notify me when:	
-	-	Programs try to install software or make changes to my computer     Imake changes to Windows settings	
-	-		
-0		Not recommended. Choose this only if you need to use programs that are not certified for Windows 7 because they do not support User Account Control.	
Neve	r notify		
		_	
			Cancel

# C-Soft cannot receive nor transmit text message

• Verify the CAI Network and CAI Group Network fields match in both C-Soft Designer and the MOTOTRBO CPS Setup.

Signaling Parameters: Line 1	
General Signal Setup MOTOTRBO Setup	
Interface Type  MITRB  MOTOTRBO Interface	
SOIP Setup RX Multicast Address RX Port 225. 8 . 11 . 81 2000	
TX Multicast Address         TX Port           225.8.11.81         2200	
Control Line Setup Multicast Address Control Port 225.8.11.81 2254	
Network Setup CAI Network: 12 CAI Group Network: 225	
OK Cancel	

# NOTES:

# Suggestions or comments:

Contact technical support with suggestions or comments concerning this application note.

# **Technical Support:**

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