

CMS CMS License Installation

en License Installation Instructions

1 Notices

1.1 **Proprietary notice**

The product information and design disclosed herein were originated by and are the property of Bosch Security Systems, LLC. Bosch reserves all patent, proprietary design, manufacturing, reproduction, use and sales rights thereto, and to any article disclosed therein, except to the extent rights are expressly granted to others.

1.2 Copyright notice

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1.3 Warranty notice (limited)

For warranty and service information, see <u>http://www.telex.com/warranty</u>.

1.4 Factory service center

Factory Service Center Bosch Security Systems, LLC Radio Dispatch Products 140 Caliber Ridge Drive Greer, SC 29651

1.5 Contact information

Sales

E-mail: TelexDispatch@us.bosch.com Phone: (800) 752-7560 Fax: (402) 467-3279

Customer service repair

E-mail: repair@us.bosch.com Phone: (800) 553-5992

Technical support

E-mail: TelexDispatchtechsupport@us.bosch.com Knowledge database: http://knowledge.boschsecurity.com/ Web: www.telex.com

1.6 Claims

No liability will be accepted for damages directly or indirectly arising from the use of our materials or from any other causes. Our liability shall be expressly limited to replacement or repair of defective materials.

1.7 Warning



Notice!

This is a class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

1.8 PC & Network Security consideration

No system can be 100% protected against security threats. However, there are measures both manufacturers and users can do to help reduce the likelihood of a malicious attack resulting in either the loss of data or system takeover. We evaluate and improve our products continuously to protect against such attacks. This is only one safeguard used to reduce the likelihood of such an event. There are many more considerations needed to implement measures to strengthen your network security.

We strongly recommend the following considerations:

- Deploy Dispatch products and software on isolated networks that do not connect to other networks, when possible.
- Apply the latest Windows updates and install up-to-date IT security software.
- User rights should be properly administered using group policies to prevent unauthorized use of USB connected devices.
- If the Dispatch network must connect to other networks, install and properly maintain firewalls and intrusion detection systems.
- If Dispatch devices or computers use the Internet to connect, a VPN or tunnel connection should be utilized. Examples of such products are those made by DCB (Data Communications for Business), Cisco, and others.



Notice!

Bosch recommends utilizing the services of IT professionals knowledgeable about network design and the Linux operating system when configuring a Console Management System PC.

Overview

These instructions are intended for a customer purchasing a Telex Console Management System or has purchased an upgrade license to enable a new feature for their device.

Equipment

Prior to receiving these instructions, you should receive one or more emails containing Entitlement Certificates. The Entitlement Certificates contain one or more Activation IDs. Activation IDs look like software serial numbers in the form of xxxxx-xxxxx-xxxxx-xxxxxxxxxx-xxxxx.

Requirements

- Console Management System after initial setup stage
- One or more Activation IDs
- Activation to Bosch System Activation Website (<u>https://licensing.boshcsecurity.com</u>)
- Username and password for System Activation Website

Licensing Instructions

To license the Console Management System, do the following:

- 1. Open a **web browser** and navigate to the **CMS website**.
- 2. Enter a **valid username and password** to log onto the CMS webpage.
- Navigate to System | Licensing. The Licensing page opens.

NOTE: If installing fail-over (two CMS), only have one unit attached at a time while licensing. Once you complete licensing on one unit, disconnect the unit and proceed to license the second unit.



Generate Capability Request

Enter Activation ID(s)



Generate Request

- 2. For each Activation ID, enter the **Activation ID** and then press **Add** to add it to the list of Activation IDs.
- 3. When finished, press the Generate Request button. You will be prompted to download the CapabilityRequest_XXXXXXXXXXXX.bin, where the Xs match the CMS' Host ID. Save the file to a local, easily accessible location. Leave the CMS Licensing page open for later use.
- 4. Open the Bosch System Activation website (<u>https://licensing.boschsecurity.com</u>)
- 5. Login using your **username and password**.
- 6. Navigate to the **Manage license page**.

System Activation Site

Overview Manage license
This page can be used to Activate, Repair or Return a license. The process is identical for all of them.
Please provide the link to the xml/bin file via the browse button and press process to process it.
Browse No file selected.
Process

- 7. Press the **Browse button**.
- 8. Select the ResponseRequest.XXXXXXXXXXX.bin.
- Click the Process button. You will prompted to download the CapabilityRequest_XXXXXXXXXXX.bin.

Select Capability Response File (.bi)	
Browse		

- 11. Click the **Browse button**.
- 12. Navigate to and select the ResponseRequest_XXXXXXXXXXX.bin file.
- Click the Process Response button.
 The Status text box displays feedback information from the license deployment

procedure.

14. Click the **Close button**.

The newly deployed license displays on the CMS Licensing page. The new license has been applied and the new features are now available.

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^{10.} Click the **Deploy Response button** at the bottom of the page. The Process Capability Response screen opens.



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